OPTIONS OF WINSTON-SALEM, PLLC

CLIENTS' RIGHTS AND RESPONSIBILITIES STATEMENT

Statement of Clients' Rights

Clients have the right to be treated with dignity and respect.

Clients have the right to fair treatment. This is regardless of their race, religion, gender, ethnicity, age, disability, or source of payment.

Clients have the right to have their treatment and other client information kept private.

Only in an emergency or if required by law, can records be released without client permission.

Clients have the right to information from providers in a language they can understand.

Clients have the right to have an easy to understand explanation of their condition and treatment.

Clients have the right to know all about their treatment choices.

Clients have the right to information about providers.

Clients have the right to know the clinical guidelines used in providing and/or managing their care.

Clients have the right to know about the complaints, grievance, and appeal processes.

Clients have the right to know about State and Federal laws that relate to their rights and responsibilities.

Clients have the right to know of their rights and responsibilities in the treatment process.

Clients have the right to share in the formation of their plan of care.

Statement of Clients' Responsibilities

Clients have a responsibility to give the provider information they need. This is so they can deliver the best possible care.

Clients have the responsibility to let their provider know when the treatment plan no longer works for them.

Clients have the responsibility to follow their medication plan. They must tell their provider about medication changes, including medications given to them by other providers.

Clients have a responsibility to treat those giving them care with dignity and respect.

Clients should not take actions that could harm the lives of Options of Winston-Salem staff or other individuals.

Clients have the responsibility to keep their appointments. Clients should call their providers as soon as possible if they need to cancel visits.

Clients have the responsibility to let their provider know about problems with paying fees.

Clients have the responsibility to follow the plans and instructions for their care. The care is to be agreed upon by the client and provider.

I have reviewed and understand these Rights and Responsibilities.

_____

Patient/Parent or Guardian Signature Date

_____

Witness Signature Date